

## **Returns Form:**

| Order Ref  |  |
|------------|--|
| Order Date |  |
| Name       |  |

| SKU Code | Item | Reason Code | Return | Exchange | Replacement size |
|----------|------|-------------|--------|----------|------------------|
|          |      |             |        |          |                  |
|          |      |             |        |          |                  |
|          |      |             |        |          |                  |
|          |      |             |        |          |                  |

## Thank you for shopping with ELVENSO ILLUSTRATION.

If you need to return an item check the Returns Policy on our website as its very important you follow this. Fill out this form with the correct information and send your item back to the address below. We endeavour to process returns/exchanges with 3-5 days of receiving the item. Postage not refunded. If you have any queries please contact us via email: elvensoillustration@gmail.com

| Reason Codes |                         |  |  |  |
|--------------|-------------------------|--|--|--|
| 1            | Item damaged on         |  |  |  |
|              | arrival                 |  |  |  |
| 2            | Doesn't fit             |  |  |  |
| 3            | Poor quality/faulty     |  |  |  |
| 4            | Incorrect item received |  |  |  |

## **RETURN ADDRESS:**

ELVENSO ILLUSTRATION 4 WAVERLEY TERRACE ST. SAVIOUR'S ROAD ST. SAVIOUR JERSEY CI JE2 7LA UK